



## Leadership Simulation and Learning Experience

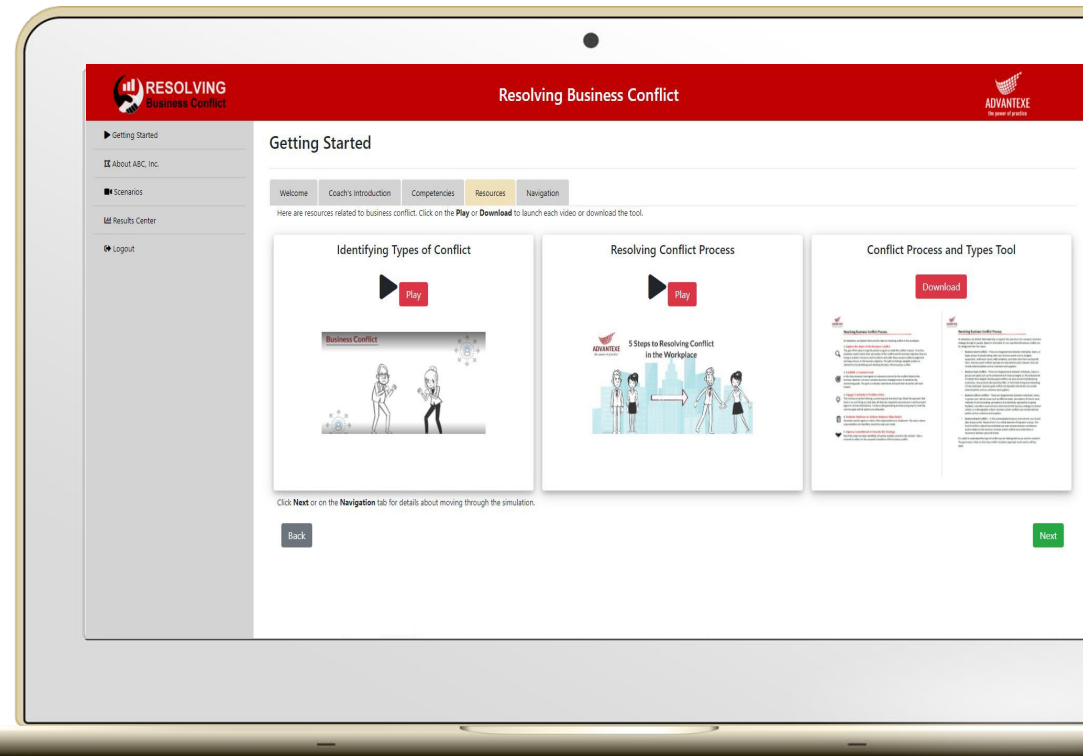
A digital leadership workshop designed to help participants learn and practice resolving four common types business conflicts



Having the skills and tools to resolve business conflicts can mean the difference between success and failure. Advantexe's new Resolving Business Conflict Masterclass is an interactive learning experience designed to help participants build the necessary skills to resolve four types of common business conflicts: Business Asset Conflicts, Business Goal Conflicts, Business Culture Conflicts, and Business Brand Conflicts.

Flexibly designed as either an asynchronous learning program, or as a learning tool that can be embedded into an existing program, the Resolving Business Conflict simulation provides learners with a framework to better manage environments where disagreements are bound to happen between people who have disparate agendas and priorities.

Rather than watching a video, or reading text on a screen, this interactive simulation-centric learning experience combines short learning lessons with hands-on scenario-based simulations that allow participants to build and practice new skills in risk-free environment.





## How it Works

The Resolving Business Conflict Masterclass is an interactive learning experience that uses a digital business simulation to help learners build and practice the skills needed to resolve organizational conflict,

After reviewing the short-microlessons that introduce users to the different types of conflict and easy-to-use framework to resolve conflict, learners have the opportunity to practice in a series of short simulations.

In the simulation, learners are challenged to resolve each of the common conflicts through a series of scenarios. Learners interact with simulated colleagues and team members and select the most appropriate response to each situation. At the completion of the simulation, feedback and scores are provided based on the effective use of the conflict model. The simulation also contains a unique admin center that tracks usage and scores of the learners.

## Learning Focus

The workshop, simulation and learning resources are designed to teach and practice the two key competencies required to effectively manage and resolve conflicts within the business setting:

- Understanding and implementing a five-step process for resolving business conflict
- Applying the core skills of listening, questioning and collaborating

## Audience

The Resolving Business Conflict Masterclass is designed for professionals at all levels whose challenge is to resolve conflict in the workplace.

## Best Use

The digital learning experience takes approximately 45-60 minutes to complete.

Advantexe's team of experienced facilitators can deliver a virtual program anywhere in the world. The program can also be accessed through an LMS, or integrated into an existing program at your company to further enhance the interactivity and effectiveness of the learning,

## Sample Learning Agenda

Time	Virtual Connection
15 min	Welcome & Ice Breaker
30 min	Introduction to Conflict Resolution Framework
60 min	Simulation
30 min	Debriefing and Wrap-up